Citrix XenApp Installation Guide for ePadLink Signature Pads

1. Software Installation

1.1 Enable .NET Framework 3.5 feature for the ePad-vision signature pad.

The ePad-vision driver requires that .NET3.5 be enabled beforehand on both the client and server computers.

- From the Windows Control Panel/Programs and Features, on the dialog left panel, click on "Turn Windows features on or off"
- In the Windows Features dialog, select the "Microsoft .NET Framework 3.5", then press OK. See the detail in the following link; we suggest using the command line option if one's system is Windows 8.1 or earlier.

https://support.microsoft.com/en-us/kb/2785188

1.2 Client Machine Installation

 Install the Citrix Receiver software: Download and install the Citrix Receiver from the Citrix website: http://www.citrix.com/go/receiver.html

<u>http://www.citrix.com/go/receiver.html</u>

- Install the ePadLink Universal Installer client version from ePad support site <u>www.epadsupport.com</u>
 - o Select Universal Installer
 - Select the "Special note for Terminal Services, Citrix, RemoteFX, and VMWare View" link
 - Under item 2, select the UI12.0.R12011_Client_setup.exe (32 bit version). This driver must be install/reinstall after the Citrix Receiver is installed/ reinstalled.

• The following screen shots show the ePad client installation:



• Select Citrix and the ePad devices from the Select Features dialog:

ePadLink ePad Client 12.0.12011 - Ir	nstallShield Wizard	×
Select Features Select the features setup will install	l	No.
Note: Only select ePad Serial if the It may cause severe perform	his device will be used. rmance degradation.	
Citrix	1788 K 🔽 ePad USB	184 K
Terminal Services	0 K 🔽 ePad-ink	184 K
	✓ ePad II	184 K
	✓ ePad-vision	184 K
Description		
Support for Citrix clients		
Space Required on C:	1788 K	
Space Available on C: InstallShield	55332272 K	
	< Back Ne	xt > Cancel

• Select Finish to complete the installation

ePadLink ePad Client 12.0.12011 - InstallShield Wizard		
	InstallShield Wizard Complete The InstallShield Wizard has successfully installed ePadLink ePad Client 12.0.12011. Click Finish to exit the wizard.	
	< Back Finish Cancel	

1.3 Server Installation

- On the Server, Install the ePadLink Universal Installer from ePad support site www.epadsupport.com
 - Select Universal Installer
 - Select the "Special note for Terminal Services, Citrix, RemoteFX and VMWare View" link
 - Under item 1, select the UI12.0.R12001_setup.exe (32 bit version).
 - Select the Typical installation on the Setup Type, let the installer complete its task, then follow the instruction to plug the ePad signature pad into your client PC.

ePadLink ePad 12.0.12001 - Insta	IlShield Wizard		×
Setup Type			
Select the setup type that best sui	ts your needs.		
	Click the type of setup you prefer.		
	오 Typical	Program will be installed with the most common options. Recommended for most users.	
	💭 Compact	Program will be installed with minimum required options.	
	🔵 Custom	You may select the options you want to install. Recommended for advanced users.	
		- Inder	
	C:\Program F	Files (x86)\ePadLink\ePad\	
ePadLink.			
InstallShield		< Back Next > Cancel]

- Publish the "Generic ePad Test Utility" program to the Citrix App
 - For XenApp 6.x, from the Citrix AppCenter, select "publish application" from the Server's Farm/Application, right click option. See the following screen shot for the default location of the ePadLink folder and finish the rest of the steps.

ePadTest - Publish Applicatio	n (4/8) 🗙
Citrux Location Select and configure the re	source being published.
Steps Velcome Basic Name Type Location Servers Users Shortcut presentation Publish immediately	Enter the application location Enter the command line for the application you want to publish. You can also specify a default working directory for users. <u>More</u> <u>Command line:</u> "C:\Program Files (x86)\ePadLink\ePad\Diagnostics\Generic\ePadTest.exe" <u>Browse</u> <u>Working directory:</u> C:\Program Files (x86)\ePadLink\ePad\Diagnostics\Generic <u>Browse</u>
	< <u>B</u> ack <u>N</u> ext > Cancel

 For XenApp 7.x, from the Citrix Studio/Delivery Groups, select "Add applications" from Enabled Delivery Group's right click option, then on the Applications dialog, check the "Generic ePad Test Utility" from the list of applications and finish the rest of the steps.

Studio	Applications			
	The applications listed below were found on a machine created publishing server.	from the	master image or on the	App-V
✓ Introduction	Select applications:			
Applications	Application name	*	Origin	
Summary			Master Image	
			Master Image	-
	Generic ePad Test Utility		Master Image	
	IS Manager		Master Image	-
			Master Image	
	Magnity		Master Image	
	Memory Diagnostics Tool		Master Image	
	Narrator		Master Image	
	Notepad		Master Image	
	Add applications manually Application properties			
	Place the selected applications in folder: Applications\ Change			

2. Running the Application

From the web browser, enter the XenApp server address, and login into the XenApp page. After successful login, the "Generic ePad Test" program should be available in the Applications folder. Double click on the icon, the "Generic ePad Test" Program should launch, and be ready to capture the signature.

🖦 ePadLink - ePad Test Utility v9.41	×
ePad-ink ready. Start signing. Click stop to disconnect.	
Tom	
S <u>t</u> op <u>Clear</u> <u>D</u> one <u>De</u> tails >	·>
Attempting to open ePad-ink device Succeeded	